



9 March 2020

## IMPORTANT SUPPLY UPDATE

### EpiPen® Adrenaline (epinephrine) Auto-Injector

Mylan Australia advises that despite there being sufficient supply of EpiPen®, unprecedented, disproportionate demand for the product has meant that some pharmacies are experiencing supply delays and are seeing stock outages at some wholesalers.

To ensure equitable distribution of EpiPen® nationally, Mylan has commenced controlled supply to pharmacies.

Pharmacies are advised to call the Mylan EpiPen Customer Service hotline on 1800 931 625 to place an order for EpiPen®. **Backorders should not be placed with wholesalers, unlike previous direction, as only orders placed via Mylan will be processed.** Stock will still be delivered to pharmacies via wholesalers.

Mylan Australia's dedicated, toll-free EpiPen Customer Service hotline 1800 931 625 remains up and running for any enquiries.

#### Mylan in Australia

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##### Manufacturing & Human Resources

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##### Toll Free Customer Service

P 1800 274 276

##### Alphapharm Pty Ltd (trading as Mylan Australia)

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##### Mylan Health Pty Ltd

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