



24 February 2020

IMPORTANT SUPPLY UPDATE

EpiPen® Adrenaline (epinephrine) Auto-Injector

Mylan Australia is pleased to advise patients, pharmacists and prescribers that despite strong demand, there is sufficient supply of both strengths of EpiPen® Adrenaline (epinephrine) Auto-Injector at wholesalers and at Mylan's warehouse to meet current patient needs in Australia.

Stock is being shipped continually to wholesalers, and orders from wholesalers and pharmacies are being filled as they are received. Accordingly, access to EpiPen® - either on prescription or as a pharmacist-only medicine - should resume as normal.

Pharmacists are reminded to place orders for EpiPen® with their primary wholesaler, even if their wholesaler is showing a stock level of zero. Any short-term out of stock at the wholesalers is due to the current increased demand for EpiPen® and, in most parts of Australia, stock is delivered within 24 hours from when an order is placed.

Mylan Australia's dedicated, toll-free EpiPen Customer Service hotline 1800 931 625 remains up and running for any enquiries.

Mylan takes the supply of EpiPen® very seriously, and we appreciate the importance of patients with life-threatening allergies to have access to epinephrine auto-injector products. Mylan thanks the allergy and anaphylaxis community for its patience during the recent supply shortage.

Mylan in Australia

Head Office
Level 1, 30 – 34 Hickson Rd, Millers Point, NSW 2000
P 02 9298 3999 F 02 9566 4686

Manufacturing & Human Resources
15 Garnet St, Carole Park QLD 4300
P 07 3000 6344 F 07 3000 6395

Toll Free Customer Service
P 1800 274 276

Alphapharm Pty Ltd (trading as Mylan Australia)
ABN 93 002 359 739

Mylan Health Pty Ltd
ABN 29 601 608 771

www.mylan.com.au

